

Pet Grooming Consent &
Release Form

Chic Tails Pet Boutique and Spa, LLC
14311 Cranbrook Creek Ln, Houston, TX, 77044
Phone: 346-204-1618 Site: www.ChicTails.com

Client's Name _____ Address _____ Phone: _____ Cellphone _____ Work _____ Email _____ Person(s) authorize to pick up my pet _____ Emergency contact name _____ Emergency contact phone _____	Pet's Name _____ Today's date _____ Breed _____ Sex _____ (Spayed/Neutered) Age _____ Last time groomed? _____ Medical Conditions _____ Is your pet taking any medication? _____
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<ol style="list-style-type: none">1. What is your preferred method of contact for appointments reminders? Phone _____ Text message _____ e-mail _____2. Would you like to joint in our Reward Program? If so, how often? _____3. Would you like to receive our free VIP emails newsletters? _____4. Occasionally we post photos of some of our favorite pets. Do we have your permission to post photos of your pet on our website and/or social media pages? Yes _____ No _____

PLEASE REVIEW OUR POLICIES AND THEN SIGN ANDN DATE AT THE BOTTOM.

1. **Emergencies:** In the event of an emergency, I authorize this establishment to immediately seek professional veterinary attention for my pet (at my expenses). I understand that all attempts will be made to contact me in the event of an emergency.
2. **Coat Conditions:** I understand that this establishment put my pet's comfort above all else. If my pet's coat is matted, I understand that the groomer may have to shave matts out rather than perform a painful demitting procedure. I also understand that if my pet is severely matted, that there is an increase risk for clipper burn or cuts to occur. I understand that all attempts will be made to prevent this, however in many extreme matt conditions, it is unavoidable. I also understand that matted pets take additional time to groom so there will be an additional fee added onto the regular grooming if my pet's coat is matted.
3. **Health:** I understand that grooming can be stressful to some pets and I will inform the groomer if my pet has any health conditions or any stress related issues prior to grooming. I also understand that it is necessary to have my pet up to date on RABIES and BORDETELLA vaccine prior to every grooming.
4. **Cancellation Policy:** I understand that if I need to change my appointment time or cancel it, that I must give at least a 24-hour notice so that the appointment time can be made available to

another customer who is on the waiting list. If two appointments are missed without given notice, customer may then be required to pre-pay prior to scheduling any future appointments.

5. **Pre-Pay Services:** I understand that full grooming services, mini grooms and bath services prices can vary depending in dog's weight, temperament and coat's condition, therefore if any of this services are paper-payd and the final price is more that the amount that I pre-payd, I must pay the remaining balance at the time I am picking up my pet. If I had to pre-pay the service in order to schedule the appointment and I do not show up and/or call to reschedule it. I understand that I won't be reimbursed.

Sign: _____

Date: _____